Temp Visa Clerk
Full Performance Level
Non-Sensitive

02/16/2017

N31-1415-025 N31-1415-026 N31-1415-027

This position is advertised under the Locally Employed Staff Program of the United States Mission in China. All Ordinarily Resident (OR) applicants must already have relevant documentation to permanently and legally reside and work in China to be eligible for consideration.

Position is subject to funding availability

OPEN TO: All Interested Candidates

POSITION: Visa Clerk (Full Performance Level)

OPENING DATE: February 17, 2017

CLOSING DATE: March 5, 2017

(Only applications received by the closing date will be considered)

LENGTH OF HIRE: Temporary position not to exceed 12 months from the date of hire

WORK HOURS: Full-time; 40 hours/week

Salary: Not-Ordinarily Resident: FP-08, USD37, 698 (Starting annual salary,

final grade and salary will be determined by Washington)

Ordinarily Resident: FSN-06, RMB104, 807 (Starting annual salary includes

allowance and bonus)

The U.S. Consulate General in Chengdu is seeking 3 individuals for the position of **Visa Clerk** with the **Consular Section**.

BASIC FUNCTION OF THE POSITION

The incumbent screens incoming documentation and information from a variety of sources; to dataenter; to track, organize, and file visa applications according to a relatively complicated set of laws and procedures and within a specialized computer system; and to print visas while maintaining accountability and responsibility for controlled visa foils. Procedures are generally standard and policies are clearly defined. The employee receives work assignments and tracks according to standard operating procedures and then performs tasks as part of an established process.

REQUIRED QUALIFICATIONS

Applicants must address each qualification requirement detailed below with specific and comprehensive information supporting each requirement. Applicants who fail to provide detailed information supporting each requirement will not be considered for this position.

Education:

Two- year college study is required.

Experience:

 One year of progressively responsible work experience involving the use of regulatory material and extensive public contact is required.

Language:

- Level IV(fluent) speaking/reading/writing in English is required.
- Level IV(fluent) speaking/reading/writing in Chinese is required.

Knowledge:

• Good knowledge of applicable U.S. immigration laws, regulations, procedures. Familiarity with patterns of fraud indigenous to the locale.

Abilities and skills:

- Exercise of good judgment and tact in dealing with the public, ability to work under continuous pressure, ability to draft correspondence in correct English and Chinese.
- Ability to apply good judgment in referring matters to higher levels of management, good interpersonal skills, familiarity with computer usage.

SELECTION PROCESS: When qualified, applicants who are U.S. Citizen Eligible Family Members (USEFMs) and/or preference-eligible U.S. Veterans are given a preference in hiring. Therefore, it is essential that these applicants make themselves known as having a hiring preference and specifically address the required qualifications above in their application.

HIRING PREFERENCE ORDER:

- (1) AEFM/USEFM who is also a preference-eligible U.S. Veteran
- (2) AEFM/USEFM who is not a preference-eligible U.S. Veteran
- (3) FS on Leave Without Pay

ADDITIONAL SELECTION CRITERIA

 All completed applications received by the closing date will be reviewed by HR to determine which applicants meet the advertised position's required qualifications. When appropriate, the HR Office will administer necessary language and/or skills testing to confirm an applicant's qualifications. Applicants who are unavailable for testing will not be considered.

- Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- Current LE Staff employees are ineligible to apply for advertised positions within the first 90 calendar days of their appointment.
- Current Ordinarily Resident (OR) employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report (EPR) are not eligible to apply.
- Current U.S. Citizen EFM employees who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- Current Not Ordinarily Resident (NOR) employees hired under a Personal Services
 Agreement (PSA) are ineligible to apply for advertised positions within the first 90
 calendar days of their employment unless currently hired into a position with a When
 Actually Employed (WAE) work schedule.
- Ordinarily Resident applicants or applicants without a U.S. social security number will be paid according to the Local Compensation Plan in local currency (RMB). There are no exceptions to this regulation.

HOW TO APPLY: Applicants must submit the following documents to be considered:

- 1. Universal Application for Employment (UAE) (Form DS-0174); and
- 2. Any additional documentation that supports or addresses the requirements listed above (e.g. transcripts, degrees, etc.)

IMPORTANT: Applicants claiming a U.S. Veteran's preference must submit written documentation confirming eligibility (e.g., Member Copy 4 of Form DD-214, Letter from the Veteran's Administration, or certification documenting eligibility under the VOW Act with an expected discharge no later than 120 days after the certification is submitted) by the closing date of the vacancy announcement. If the written documentation confirming eligibility is not received in the HR office by the closing date of the vacancy announcement, the U.S. Veteran's preference will not be considered in the application process. Specific criteria for receiving a U.S. Veteran's preference may be found in HR/OE's Family Member Employment Policy (FMEP).

WHERE TO APPLY:

SUBMIT APPLICATION TO

Human Resources Office American Consulate Chengdu, China No. 4 Lingshiguan Rd., Chengdu, 610041

Email: ChengduHR@state.gov

(Please specify the position title in the subject line.)

Fax: 86-28-8558-3520

Website: http://Chengdu.usembassy-china.org.cn

EQUAL EMPLOYMENT OPPORTUNITY: The U.S. Mission provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs. The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Appendix A - DEFINITIONS

<u>Eligible Family Member (EFM):</u> An EFM for employment purposes is defined an individual who meets **all** of the following criteria:

- U.S. Citizen or not a U.S. Citizen; and
- Spouse or same-sex domestic partner (as defined in 3 FAM 1610); or
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable
 of self-support. The term "child" shall include, in addition to natural offspring, stepchild,
 adopted child, and a child under legal guardianship of employee, spouse, or same-sex
 domestic partner when such child is expected to be under legal guardianship until 21
 years of age and when dependent upon and normally residing with the guardian; or
- Parent (including stepparents and legally adoptive parents) of employee, spouse, or same-sex domestic partner, when such parent is at least 51 percent dependent on the employee for support; or
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, spouse, or same-sex domestic partner when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support; and
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a
 direct-hire Foreign Service, Civil Service, or uniformed service member who is
 permanently assigned to or stationed abroad or, as appropriate, at an office of the
 American Institute in Taiwan; and
- Is under chief of mission authority.

<u>U.S. Citizen Eligible Family Member (US EFM):</u> A USEFM is an individual who meets **all** of the following criteria:

- U.S. Citizen; and
- Spouse or same-sex domestic partner (as defined in 3 FAM 1610) of the sponsoring employee; or
- Child of the sponsoring employee who is unmarried and at least 18 years old; and
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a
 direct-hire Foreign Service, Civil Service, or uniformed service member who is
 permanently assigned to or stationed abroad or, as appropriate, at an office of the
 American Institute in Taiwan; and resides at the sponsoring employee's post of
 assignment abroad, or as appropriate, at an office of the American Institute in Taiwan;
 and is under chief of mission authority; or
- resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2; or
- Currently receives a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

<u>Appointment Eligible Family Member (AEFM):</u> An AEFM is an individual who meets **all** of the following criteria:

- U.S. Citizen; and
- Spouse or same-sex domestic partner (as defined in <u>3 FAM 1610</u>) of the sponsoring employee; or
- Child of the sponsoring employee who is unmarried and at least 18 years old; and
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan (AIT); and
- Is under chief of mission authority; and
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, at an office of the American Institute in Taiwan; and
- Does NOT currently receive a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

<u>Member of Household (MOH):</u> A MOH is an individual who meets **all** of the following criteria.

- A MOH is someone who accompanies or joins a direct-hire Foreign Service, Civil Service, or uniformed service member permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan; and
- A MOH must be officially declared to the COM by the sponsoring employee as part of his/her household; and
- A MOH is under COM authority:
- A MOH may include a parent, unmarried partner, other relative, or adult child;

- A MOH may or may not be a U.S. Citizen;
- A MOH is **not** an EFM;
- A MOH is **not** listed on the travel orders or approved Form F-126 of a sponsoring employee.

Not Ordinarily Resident (NOR) – An individual who meets the following criteria:

- An EFM, USEFM or AEFM of a direct-hire Foreign Service, Civil Service, or uniformed service member permanently assigned or stationed abroad, or as appropriate, at an office of the American Institute in Taiwan; or
- · Has diplomatic privileges and immunities; and
- Is eligible for compensation under the FS or GS salary schedule; and
- Has a U.S. Social Security Number (SSN); and
- Is not a citizen of the host country; and
- Does <u>not</u> ordinarily reside in the host country; and
- Is not subject to host country employment and tax laws.

Ordinarily Resident (OR) – An individual who meets the following criteria:

- A citizen of the host country; or
- A non-citizen of the host country (including a U.S. citizen or a third-country national)
 who is locally resident and has legal and/or permanent resident status within the host
 country and/or who is a holder of a non-diplomatic visa/work and/or residency permit;
 and/or
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. citizens, are compensated in accordance with the Local Compensation Plan (LCP).